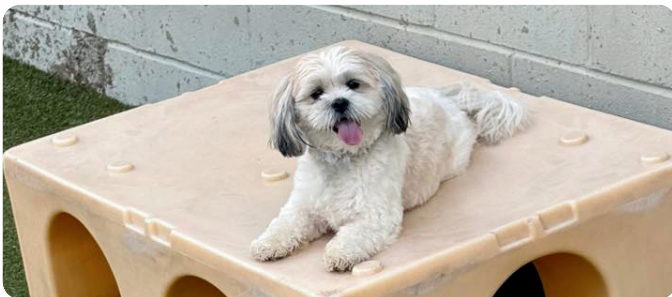


White Oak Vet Clinic Newsletter

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More Convenience, More Care: Extended Hours Begin July 6

We are always looking for ways to better serve both you and your pets, balancing medical excellence with convenience for today's busy families. As part of that commitment, we're excited to announce our new extended hours beginning **July 6**: Monday through Friday from 8:00 AM to 8:00 PM and Saturday from 9:00 AM to 5:00 PM. Over the past several months, one piece of feedback has come through consistently: "It's hard to find appointment times that fit my schedule." We hear you — and we're excited to share this important update designed with you in mind.

More Appointment & Surgical Availability: Extended hours mean more openings throughout the week for both appointments and surgeries, helping reduce wait times and allowing us to schedule procedures sooner. Whether your pet needs a routine spay/neuter, dental, or another surgical service, we're expanding access to ensure timely care.

Improved Access to Care: By expanding our hours, we can better support same-day needs and provide prompt medical attention for pets who aren't feeling their best. Our goal is to minimize delays and help pets get back to feeling well as quickly as possible.

Continued Commitment to Quality: While our hours are expanding, our standards remain the same. You can continue to expect compassionate, individualized care from our dedicated team, along with the same attention to detail and communication you trust.

What This Means for You: Starting July 6, you'll notice additional appointment and surgical options when calling or scheduling. Our team will be happy to help you find a time that works best for your schedule and your pet's needs.

We're excited to take this step forward and continue growing alongside our community. Thank you for your continued trust and for allowing us to care for your pets—we truly appreciate being part of their lives.

Team Spotlight: Tammy, Client Relations Coordinator



I love being part of the team at White Oak Veterinary Clinic and having the opportunity to work with animals again. In my role as Client Relations Coordinator, I'm able to use the skills and knowledge I gained from my background as a veterinary technician to support both our patients and their

families. My goal every day is to help create a positive experience for our clients and their pets—but I'm also here to guide and support them through the more difficult moments when they need it most. Being able to provide comfort, clarity, and compassion during those times means so much to me. White Oak has also given me the opportunity to continue growing, both personally and professionally. I truly enjoy working alongside a team that shares the same passion for animal care and dedication to making a difference. I'm grateful to be part of a clinic that values both exceptional medicine and meaningful connections with the people and pets we serve.

Our Newest Team Members!

Jaiden – Veterinary Technician

Jaiden joined us on March 20, 2026, shortly after starting her externship at the Vet Tech Institute of Pittsburgh. She brings a calm, compassionate approach and has a special passion for supporting fearful or misunderstood patients while also being a strong source of comfort for pet owners.

Emma – Receptionist

A recent high school graduate, Emma joined us for a part-time summer role and has already made a big impression. Her spunky, joyful personality keeps our front desk bright, welcoming, and full of smiles for clients and pets alike.

Landon – Veterinary Assistant

Landon officially joins our team on July 1, 2026. He will be entering his senior year of high school this fall and is excited to pursue a future career as a veterinarian.

We are so lucky to have all three of them on our team!



Welcome Dr. Emily Stiles

We're so excited to welcome Dr. Stiles to the White Oak Veterinary Clinic family! She will officially be starting on Monday, May 11, and we can't wait for our clients and patients to meet her.

Dr. Emily Stiles is a compassionate veterinarian dedicated to providing exceptional care for pets and the families who love them. She earned her undergraduate degree from Indiana University of Pennsylvania in 2015 before beginning her veterinary journey at Indian Springs Veterinary Clinic as a veterinary assistant.

During her time as a veterinary assistant, Dr. Stiles discovered her true passion for veterinary medicine and went on to attend Ross University School of Veterinary Medicine. She completed her clinical training at Texas A&M University and earned her Doctor of Veterinary Medicine degree in September 2025.

Outside of the clinic, Dr. Stiles enjoys spending quality time with her significant other, their dog Marley, and their cat Motley. She also enjoys horseback riding, exploring the outdoors through hiking, and traveling to new places whenever she has the opportunity.

Exciting Opportunity: We're Hiring a Receptionist!

We know that exceptional veterinary care begins the moment a client walks through our doors or calls our office. That's why we're excited to announce that we are currently seeking a friendly, organized, and compassionate **Receptionist** to join our team.

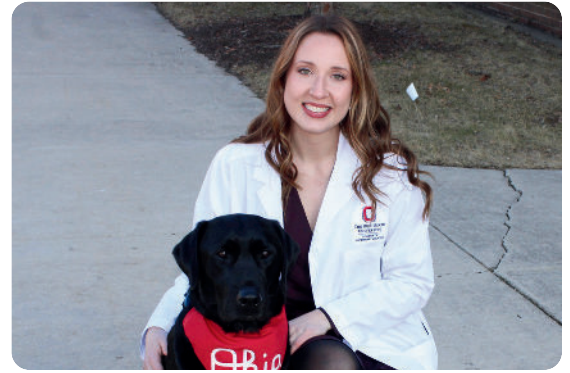
As the first point of contact for our clients and patients, our receptionists play a vital role in creating a welcoming and positive experience for every visitor. From scheduling appointments and answering phones to assisting pet owners and supporting our medical team, this position is perfect for someone who enjoys helping people and loves working in a fast-paced environment.

We're looking for an individual who possesses strong communication skills, attention to detail, and a genuine passion for animal care. Previous customer service experience is preferred, and veterinary experience is a plus, but most importantly, we're seeking someone who shares our commitment to treating every client and patient with kindness and respect.

Joining White Oak Veterinary Clinic means becoming part of a team that values collaboration, professionalism, and community. Every day brings new opportunities to make a difference in the lives of pets and the people who love them.

If you or someone you know is interested in becoming part of our growing family, we encourage you to apply. Help us continue providing the outstanding service and compassionate care our community has come to expect.

For more information about the position and application process, please contact White Oak Veterinary Clinic or visit our website.



Welcome Dr. Kiley Polick

Dr. Kiley Polick joins White Oak Veterinary Clinic with a lifelong passion for veterinary medicine, inspired by her upbringing on her family's hobby farm. She earned her undergraduate degree from the University of Pittsburgh before completing her Doctor of Veterinary Medicine degree at The Ohio State University in May 2026, and will begin seeing patients with us on July 13.

Dr. Polick's professional interests include surgery, small animal dentistry, preventive care, and small ruminant medicine. With a strong background as a veterinary assistant, she is dedicated to providing compassionate, individualized care and building lasting relationships with both pets and their families.

Outside the clinic, Dr. Polick enjoys cooking, spending time outdoors, cheering on her favorite sports teams, and traveling with her significant other. She also loves spending time with her dog, Jack.



Angel Fund Impact: Compassion, Care, and Second Chances



Our Angel Fund continues to make a meaningful difference for pets and families in need. Over the past three months, **five** clients were able to receive support through the fund during some of life's most difficult and urgent moments.

Because of your generosity, the Angel Fund helped provide compassionate euthanasia services, giving beloved pets a peaceful and dignified crossing over the Rainbow Bridge when the time came. It also made it possible for pets to receive urgent medical care, including life-saving treatment such as a pyometra surgery, when immediate intervention was critical.

Each contribution helps ensure that financial hardship does not stand in the way of comfort, care, or the opportunity for healing. Whether helping a family say goodbye with love or giving a pet a second chance, your support truly makes an impact.

From the bottom of our hearts, thank you for helping us extend care, compassion, and hope to pets who need it most.

We Want You to Switch From Chewy



Ordering your pet's medications should be simple, affordable, and stress-free—and that's exactly what our online pharmacy delivers. With fast shipping, easy auto-ship options, and prescriptions reviewed directly by your veterinarian, you can feel confident knowing your pet is getting safe, accurate, and timely care.

Convenience You Can Count On

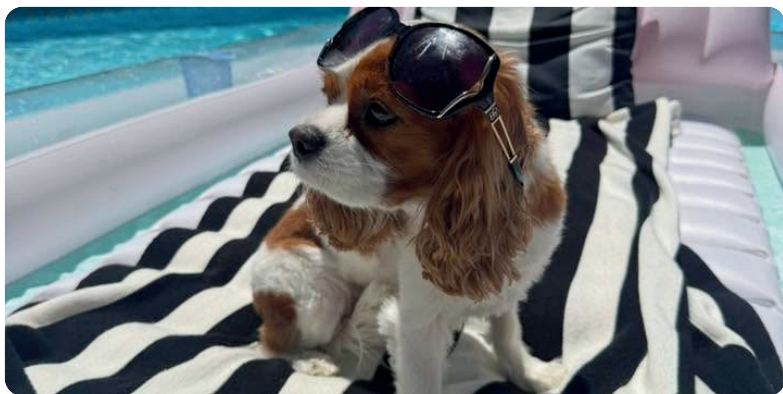
No more last-minute trips or worrying about running out of medications. Our online pharmacy allows you to order anytime, from anywhere, with the peace of mind that your pet's prescriptions are approved quickly by the team who knows them best.

Competitive Pricing & Exclusive Deals

We know price matters. That's why we regularly offer promo codes and manufacturer discounts—often matching or even beating major online retailers, especially on preventatives and long-term medications. ✨ Pro Tip: Keep an eye on your Tail Wagging Thursday PetDesk messages for the latest promos and special offers!

Support Local, Support Care

Every purchase made through our pharmacy directly supports our clinic, allowing us to continue providing high-quality care to pets right here in White Oak!



Pet of the Month

Each month, we invite clients to share photos of their pets on our Facebook page. If enough entries are received, voting opens to the public on SurveyMonkey, and the **winning pet receives a \$20 clinic credit**. The winning photo is featured on Facebook and displayed in our office.

Think your furry friend has star quality? Enter our Pet of the Month contest on Facebook (@WOVetClinic). Submissions open the first of every month!

Welcome Back, Dr. Herr! ☀️

We're excited to share that Dr. Herr will be returning to the clinic on July 13!

During her time away, we were grateful to work with several visiting veterinarians who helped ensure your pets continued to receive the care they deserve.

We would also like to extend a heartfelt thank-you to our clients for your patience, flexibility, and understanding throughout this time. Your support means so much to our team.

We're thrilled to welcome Dr. Herr back, and is looking forward to seeing you and your pets again soon! 🐾

Support the Angel Fund with White Oak Gear!

Show your White Oak pride and help pets in need! You can purchase a White Oak Veterinary Clinic tumbler for \$30, and \$5 from each tumbler sale goes directly to the Angel Fund, supporting families and pets during difficult times. We also have White Oak decals available for just \$5, with \$1 from each sale donated to the Angel Fund. Stop by the clinic to grab yours and make a difference—one sip and sticker at a time!



Want to Donate?



Disclaimer: White Oak Veterinary Clinic is not a 501c3 organization. Donations cannot be deducted for tax purposes.

5 Star Client Testimonials

"I had a great experience here. The staff is patient, friendly, and knowledgeable. Me and my dog will be back next year for her annual exam. Thank you."

"Been going here for 10 years love the staff they are very thorough i have four dogs two like the vets office and two dont lol great business"

"Always a positive experience for our two female dogs and their humans. Kindness abounds from the waiting room, to the exam room, and back."

